



Liz Haunch

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Bridge Case Management

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I qualified as a nurse in 1995, and have a broad variety of clinical experience, both NHS and private health care. I am an experienced, confident and effective Case Manager. I like to develop a team structure with my clients' treating practitioners, which promotes effective communication, a sound holistic approach to client care and strong relationships with all those involved in any given case.

I always endeavour to utilise the best of NHS and statutory services, and private health services as necessary.

We have a growing team at Bridge, and as one of the directors, I work with Sue Ford to oversee the caseloads of our entire team.

My own caseload is mainly complex orthopaedic cases, and amputees. However, I have experience of working with clients with brain injuries, chronic pain, psychological injury, major abdominal and internal trauma, and clinical negligence.

I have served two terms as a CMSUK Director.

Employment History

Current

Director/Owner Bridge Case Management Ltd

Case Manager for serious traumatic injuries. Complete case management service, managing all aspects of treatment and liaising with all concerned to ensure the best possible outcomes for the client whilst maintaining control over costs. Coordinating statutory services and private providers, and achieving the best possible input from the NHS for clients with complex trauma and medical conditions.

January 2005 –
January 2010

Case Manager Director, Independent Case Management Consultancy Ltd

My role was to ensure that standards were maintained through continual staff training and auditing, and case management of serious trauma cases. I successfully case managed clients with a varying level of need, providing telephonic case management for lower level cases, up to multi trauma cases, ensuring that goals were continually reviewed for appropriateness, and reporting back to insurers and solicitors as per the requirements of referee.

June 2002 –
January 2005

Senior Case Manager, AIG Medical & Rehabilitation Ltd

I was Case Manager for some of AIG MR's largest clients, providing excellent customer-focussed service. I worked closely with the injured clients and their Human Resources Managers, Health & Safety Managers, Insurance and Risk Managers, as well as the insurers and claimant solicitors.

September
1997 – June
2002

Various Staff Nurse posts, Manchester

Having gained a lot of experience in nursing, I wanted to broaden my experience and find a direction to take my career, and wanted the opportunity

to work in different clinical settings. During this period I took short term contracts in very varied settings; outpatients (including two separate years in orthopaedic/fracture clinic), endoscopy unit, private hospitals and clinics, occupational health, and many ward settings, including two six month contracts on orthopaedic wards. I maintained my high level of patient focussed care, and significantly increased my awareness of health care provision.

April 1995 –
August 1997

Staff Nurse, Plastic Surgery Unit, Withington Hospital

As a primary nurse I provided a high level of care delivery. My role involved assessing and managing my patients' care from admission to discharge. I was extremely adept at setting goals and communicating these effectively with those in my care. My patients frequently expressed how grateful they were for the time I took to ensure that they understood the recovery process, and that this had given them confidence at what was often one of the most difficult stages of their lives. As a senior member of the nursing team I was involved in the day to day management of the ward.

Education

1995

Sheffield Hallam University

Three years training towards my diploma in Adult Nursing and gaining registration. Professionalism, ethics and patient advocacy being my main areas of interest and study.

1991

Design Degree, Manchester University

Achieved a first class honours degree. As part of this degree I obtained an 'A' level equivalent qualification in business studies.

Personal Information

I am married and have one son born in 2007, and a daughter born in 2012, and spend all my spare time playing, reading and being a big kid with them. I enjoy live music and eating out when I get the chance.

Member of CMSUK

NMC Pin Number – 92D0181E

Member of RCN